Refund Policy

Effective Date: 03/April/2024

A S Upskill Academy (Data Universe) ("we," "us," or "our") is committed to ensuring customer satisfaction. This Refund Policy outlines our procedures regarding refunds for our coaching services.

Refund Eligibility

Refunds may be issued under the following circumstances:

1. **Cancellation by Customer**: If you wish to cancel your enrollment in our coaching program, you may be eligible for a refund depending on the timing of your cancellation and the terms outlined below.
2. **Unsatisfactory Service**: If you are dissatisfied with our coaching services and have not received the expected level of support or instruction, you may request a refund subject to the conditions outlined below.

Refund Procedure

To request a refund, please contact us at admin@datauniverse.in with your refund request and provide relevant details, including your name, contact information, and the reason for the refund request. We will review your request and respond in a timely manner.

Cancellation and Refund Terms

1. **Cancellation Period**: You may cancel your enrollment within 5 working days of the start of the coaching program to be eligible for a full refund. After this period, the fees which you have paid will be non-refundable.
2. **Non-Refundable Fees**: Certain fees, such as registration fees or administrative charges, may be non-refundable. These fees will be clearly communicated to you at the time of enrollment.
3. **Refund Processing Time**: Refunds will be processed within 3 working days of approval. The refund will be issued using the original method of payment, unless otherwise agreed upon.

4. **Refund Discretion**: We reserve the right to refuse refunds or issue partial refunds in cases where the refund request does not meet the eligibility criteria outlined in this policy.

Changes to This Refund Policy

We may update our Refund Policy from time to time. Any changes will be posted on this page with a revised effective date. We encourage you to review this Refund Policy periodically for any updates.

Contact Us

If you have any questions about this Refund Policy or need further assistance, please contact us at admin@datauniverse.in